

## Maintenance guide

### PVD colours

Solid metals, like stainless steel and brass, are our materials of choice, because they never date and meet our high-quality standards. Our products are available in stainless steel, solid brass and PVD coated stainless steel (PVD brass, bronze, copper and black).

All our products come with a 20-year warranty and the PVD coating comes with a 5-year warranty from the time of purchase.

With our circular service, Re-handle, we can extend the lifetime of our products. We take back products and repair them, making them look and function as good as new. The warranty is renewed with each Re-handle and the same product can be Re-handled up to four times – securing 100 years of use.

#### In general, you should:

- Make sure to use cleaning products that are meant for the specific surface and always follow the instructions for the use of the cleaning product.
- Avoid using aggressive detergents (containing chlorides, acidic or alkaline or chemicals e.g. toilet cleaners), scouring powder, steel wool, steel brush or other abrasives. It can damage the surface or cause deformity.
- Not spray the cleaning product directly onto the surface, but make sure to apply it with a cloth or similar.
- Clean the products along the structure (grinding/polishing direction), not across.
- Always rinse the surface with water after cleaning the surface with a cleaning product and wipe it dry with a dry cloth.
- Rinse the surface for shampoo or soap residue and make sure to wipe it with a damp cloth regularly to prevent limescale deposits.

#### PVD coated products (PVD brass, bronze, black and copper):

PVD coated products are prone to fingerprints, but wiping the surface regularly with a dry cloth or microfiber cloth should minimize this. If necessary, you can use Isopropanol to remove fingerprints and grease.

You should not use aggressive detergents chemicals such as toilet cleaners or use rough and abrasive materials as they can scratch the surface.

To remove limescale deposits use vinegar or citric acid mixed with clean water (50/50) and rinse it off with water and wipe it dry with a soft cloth. Do not soak the product in the mixture overnight.

