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Guarantee Declaration

1. Guarantee period

In addition to any statutory guarantee rights a customer may have, d line offers an extended guarantee period on the d line branded goods.

The length of the extended guarantee depends on the product. The periods listed below includes any statutory guarantee period and will thus apply from the time of purchase.

20 years from the time of purchase:

- Hardware and Bathroom products in solid stainless steel and brass finish without coating

5 years from the time of purchase:

- Coated products i.e., powder coating, PVD coating, etc.
- Products with wooden components
- Washroom panels

According to manufacturer's guarantee:

- Traded goods

The guarantee claim includes, that the product is free from defects in parts and workmanship for the time period indicated above.

d line or an authorized d line dealer will, free of charge, repair the product or, at its option, replace a defect product or component.

If the product is no longer available, a replacement product which d line deems comparable in terms of quality or function will be delivered. Registration is not required for guarantee coverage.

Neither this guarantee provision nor the exclusions set out below are intended in any way to limit the owner's compulsory guarantee rights under national law.

2. Exclusions

- The extended guarantee periods mentioned above does not cover electric parts, interchangeable parts such as screws and snaplocks, nor other wearing parts.
- Damage to or failure of any product or component thereof if the product
 - a) has been altered except as authorized by d line.
 - b) has not been installed, operated, repaired, or maintained in accordance with any installation, handling, maintenance, or operating instructions.
 - c) has been subject to unusual physical stress, misuse, negligence, chemical agent or accident.

d line disclaims any responsibility for incidental or consequential damage.

Some jurisdictions (countries, provinces or states) do not allow exclusion or limitation of implied warranties, incidental or consequential damage and/or limitation and transferability, so the above limitation or exclusion may not apply to you.

3. Limitation of liability

d line's liability for breach of guarantee or any claim in respect of any defect of the product shall be limited to repair or replacement of the defective goods or at the company's discretion the price of the product paid. Some jurisdictions (countries, provinces, or states) do not allow of liability so this may not apply to you.

4. How and when to make a guarantee claim

In case of guarantee claim the claimed product must be sent to an authorized d line distributor in the country where the product has been bought by the original owner. For location of an authorized d line dealer in your area, please consult the retailer where the product was purchased or see www.dline.com. Only if the relevant d line distributor does no longer exist, the user can contact d line directly at service@dline.com or at our company address listed on www.dline.com.

This guarantee declaration offers the original owner specific legal rights, and you may have other rights which vary from country to country, province to province and state to state. For any term of this guarantee which is prohibited by the law of any jurisdiction, such term shall be null ad void, but the remainder of this guarantee provision shall remain in full force and effect.

5. Choice of law and venue

All claims arising out of this guarantee declaration must be decided by the Maritime and Commercial Court of Copenhagen exclusively. If the Maritime and Commercial Court of Copenhagen finds itself not to have jurisdiction the choice of court shall be the City Court of Copenhagen.

The guarantee declaration shall be governed by Danish law, exclusive of Danish law on conflicts of laws.

No provisions of this guarantee declaration will adversely affect the statutory rights of any customer.